

Exhibit A

## CASCADE / SPU GENERAL COMMUNICATION PROTOCOL

Last Update: June 2, 2022

The following table outlines intended means of communication between SPU and Cascade Water Alliance (Cascade).

ISSUE	POINTS OF CONTACT		COMMUNICATION	
	*SPU	CASCADE	FREQUENCY	METHOD
<b>All Issues</b> (except operational emergencies)	<p><b>*SPU's 1<sup>st</sup> point of contact for all matters, except for operational emergencies is:</b></p> <p>Kathy Curry, Wholesale Contracts Manager (WCM) (206) 684-7975 (O) (206) 549-6132 (M)</p> <p>Backup to Kathy Curry: Terri Gregg Wholesale Contracts Advisor (206) 718-0287 (M)</p> <p>*Following is a list of secondary contacts for use as directed by the WCM</p>	<p><b>Cascade's 1<sup>st</sup> point of contact for all matters, except for operational emergencies is:</b></p> <p>Henry Chen, Engineering &amp; Capital Projects Director: (425) 283-0367</p> <p>Backup to Henry Chen: Joe Mickelson, Operations Manager: (425) 283-0368 and <b>24/hr (206) 930-0211</b></p>	As needed	Email/Phone/Meetings
<b>Water Conservation</b> Program Coordination	Kelly O'Rourke, Water Conservation Manager: (206) 684-5881	Michael Brent, Water Resources Manager: (425) 453-1810	As needed	Email/Phone/Meetings
<b>Water Quality</b> Analytical Reports Compliance Violations EPA Reports	Lynn Kirby, Water Quality Engineer: (206) 684-0216	Joe Mickelson, Operations Manager: (425) 283-0368 and <b>24/hr (206) 930-0211</b> and Henry Chen, Engineering & Capital Projects Director: (425) 283-0367	As needed	Monthly WQ Technical Forum Meetings  Consumer Confidence Report (CCR)
<b>Water System Control</b> Scheduled Service Interruptions Emergency Service Interruptions	SPU Operations Control Center: <b>24/hr (206) 386-1818</b>	Joe Mickelson, Operations Manager: (425) 283-0368 and <b>24/hr (206) 930-0211.</b> and	As needed	Phone/Email

ISSUE	POINTS OF CONTACT		COMMUNICATION	
	*SPU	CASCADE	FREQUENCY	METHOD
		Henry Chen, Engineering & Capital Projects Director: (425) 283-0367		
<b>Water Supply Updates</b> Current Supply Conditions	Kathy Curry, Wholesale Contracts Manager: (206) 684-7975	Ed Cebron, Chief Economist/Treasurer: (425) 283-0543	Quarterly/ As needed	Website: <a href="http://www.seattle.gov/util/MyServices/Water/WaterSupply/index.htm">http://www.seattle.gov/util/MyServices/Water/WaterSupply/index.htm</a> /Email/Phone
<b>Planning and Engineering</b> CIP Projects and New Service Requests	Eugene Mantchev, PE: (206) 684-0335	Henry Chen, Engineering & Capital Projects Director: (425) 283-0367	As needed	Email/Phone/Meetings
<b>Planning</b> Water Shortage/Emergency Response  Water System Plans (SPU) and Transmission Supply Plans (Cascade)	Kathy Curry, Wholesale Contracts Manager: (206) 684-7975	Henry Chen, Engineering & Capital Projects Director: (425) 283-0367	As needed	Email/Phone/Meetings  Water System Plans (SPU) & Transmission Supply Plans (Cascade)
<b>Metering</b> Replacements/Upgrades/Problems	Eugene Mantchev, PE: (206) 684-0335  <b>Meter Billing:</b> Terri Gregg Wholesale Contracts Advisor (206) 718-0287 (M & O)	Henry Chen, Engineering & Capital Projects Director: (425) 283-0367	As needed	Email/Phone/Meetings
<b>Rates and Finance</b> Block Contract Costs  Cost Audit  Purveyor Billing	<b>Block Contract Costs &amp; Cost Audit:</b> Regina Carpenter, Principal Economist: (206) 684-0836  <b>Purveyor Billing:</b> Terri Gregg Wholesale Contracts Advisor (206) 718-0287 (M & O)	Ed Cebron, Chief Economist/Treasurer: (425) 283-0543  and Chris Paulucci, Finance & Admin Manager: (425) 453-0934	Annually  Annually  Monthly	Monthly Payment Schedule  Wholesale Statement Report "True Up"  Purveyor Billing Statements
<b>Annual Survey</b> Wholesale Annual Survey	Kathy Curry, Wholesale Contracts Manager: (206) 684-7975	Ed Cebron, Chief Economist/Treasurer: (425) 283-0543	Annually	Email/Phone

ISSUE	POINTS OF CONTACT		COMMUNICATION	
	*SPU	CASCADE	FREQUENCY	METHOD
<b>Miscellaneous Issues</b> Request for Presentations from SPU or CWA Management Agreements Contract Revisions	<b>Management Agreements &amp; Presentation Requests:</b> Kathy Curry, Wholesale Contracts Manager: (206) 684-7975  <b>Contract Revisions:</b> Martha Neuman, Senior Policy Advisor: (206) 733-9036	Ray Hoffman Chief Executive Officer: (425) 453-0930	As needed  As needed  As needed	Email/Phone  Management Agreement  Contract Amendment

**Exhibit B**

**CASCADE / SPU EMERGENCY CONTACTS**

Last Update: June 2, 2022

	Contact (in order of priority)	Phone Numbers	Email
<b>Seattle Public Utilities</b>	1. Operations Control Center:	(206) 386-1818	
	2. Kathy Curry, Wholesale Contracts Manager	(206) 684-7975 (O) (206) 549-6132 (C)	kathy.curry@seattle.gov
	Backup to Kathy Curry: Terri Gregg, Wholesale Contracts Advisor	(206) 718-0287 (M)	
<b>Cascade Water Alliance</b>	1. Joe Mickelson, Operations Manager	(206) 930-0211 (C) (425) 283-0368 (O)	jmickelson@cascadewater.org
	2. Henry Chen, Engineering & Capital Projects Director	(206) 291-8188 (C) (425) 283-0367 (O)	hchen@cascadewater.org
	3. Ray Hoffman, Chief Executive Officer	(206) 579-6814 (C)	rhoffman@cascadewater.org

**Exhibit C**

**CASCADE MEMBER EMERGENCY CONTACTS**

Last Update: January 2, 2020

<b>Member</b>	<b>Contact (in order of priority)</b>	<b>Phone Numbers</b>	<b>Email</b>
<b>City of Bellevue</b>	1. 24-hour Water Security	(425) 864-0948 (C)	
	2. Adam Warden, Operations SET	(425) 452-6177 (O) (425) 449-1808 (C)	mevans@bellevuewa.gov
	3. Mike Evans, Operations Supervisor	(425) 452-2922 (O) (253) 346-8049 (C)	cbeck@bellevuewa.gov
<b>City of Issaquah</b>	Office (Main) (06:30 – 16:00) Dispatch Center (16:00 – 06:30)	(425) 837-3400 (425) 837-3200	
<b>City of Kirkland</b>	1. Kirkland Public Works Maintenance Center (Business and After hours)	(425) 587-3900	
	2. Josh Pantzke, Utility Manager	(425) 587-3917(O) (425) 559-3131 (C) (402) 443-2443 (H)	jpantzke@kirklandwa.gov
	3. Tom Chriest, Water & Wastewater Supervisor	(425) 587-3910 (O) (425) 429-5738 (C) (425) 418-2910 (H)	tchriest@kirklandwa.gov
<b>City of Redmond</b>	1. 24-Hour Emergency Contact: Redmond Police - w/c standby	(425) 556-2500	
	2. John Burtsche, Water Maintenance Supervisor	(425) 445-1282 (C) (425) 556-2819 (O) (425) 830-9524 (H)	jburtsche@redmond.gov
	3. Gaby Wolff, Water Maintenance Supervisor	(425) 588-5936 (C) (425) 556-2763 (O) (937) 974-8658 (H)	gwolff@redmond.gov
	4. Maint. & Operations Main Line M-Thurs. (7:00 am – 4:30 pm)	(425) 556-2800	

Member	Contact (in order of priority)	Phone Numbers	Email
	Fri (7:00 am – 3:30 pm)		
<b>Sammamish Plateau Water and Sewer District</b>	1. 24-Hour Emergency Line:	(425) 392-6256	3. 24-Hour Emergency Line:
	2. Andy Tuchscherer, Operations Manager	(425) 495-6528 (C) (206) 619-7596 (C)	Andy.tuchscherer@spwater.org
	3. John Anderson, Water Superintendent	(425) 295-3226 (O) (425) 495-6527 (C)	john.anderson@spwater.org
	4. Jorgan Peadon, Water Distribution Superintendent	(206) 858-1235 (C)	Jorgan.peadon@spwater.org
<b>Skyway Water and Sewer District</b>	1. Cynthia Lamothe, General Manager	(206) 772-7343 (O) (206) 255-8136 (C) (206) 660-2954 (C)	cynthial@skywayws.org
	2. Brian Hendrickson, Superintendent	(206) 255-4219 (C) (253) 859-3099 (H)	brianh@skywayws.org
	3. 24-Hour Emergency Contact	(207) 842-4719	
<b>City of Tukwila</b>	1. Bryan Still, Operations Mgr.	(206) 433-1861 (O) (206) 571-6308 (C)	Bryan.still@tukwilawa.gov
	2. Jason Bates, Water Superintendent	(206) 433-1863 (O) (206) 396-8235	Jason.bates@tukwilawa.gov
	3. Hari Ponnekanti, Public Works Director	(206) 431-2457 (O) (206) 258-0197 (C)	Hari.ponnekanti@tukwilawa.gov
	4. Mindi Mattson, Emergency Mgr.	(206) 971-8750 (O) (206) 673-7480 (C)	Mindi.mattson@tukwilawa.gov
	Tukwila Police Dispatch to Public Works After Hours	(206) 433-1808	