Questions and Answers

for

SCADA/Security Maintenance of White River Lake Tapps Reservoir Equipment

Question 1: Please confirm there are no changes to the S2 Access Control System since last contract?
Answer: To our knowledge no changes have been made to the S2 Access Control System since the last contract.

Question 2: Is CCTV Headend (VMS) now Axxon and not S2?
Answer: This is correct. All cameras have been moved to the Axxon platform.

Question 3: Who installed the Axxon VMS?
Answer: A combination of RH2 Engineering, Inc. for software implementation and Team Logic for hardware.

Question 4: Who is servicing the installed Axxon VMS?
Answer: RH2 Engineering, Inc. is currently providing software support of the Axxon VMS.

Question 5: New cameras installed are under warranty, who is handling the warranty?
Answer: Warranty is handled by Source Electric and Quality Controls Corporation (QCC).

Question 6: Will CWA make lifts available to reach cameras at each location? If not, which ones will not have a lift made available?
Answer: No, CWA will not make lifts available to reach camera at each location.

Question 7: I am looking for more information about this project. If you could please send me any, and all documentation.
Answer: Cascade welcomes your firm wanting to submit a bid. All written materials are released in conjunction with the RFP have been posted to the website and include the link. Any further written materials released in conjunction with the RFP will be by addendum, so you should regularly check the website before submitting. A pre-submission meeting was held on April 19th and no written materials were distributed to firms at that meeting. This pre-submission meeting was the only opportunity to view the site and ask questions in-person.